

REFUND ON FEE-BASED CLASSES

If a class is cancelled by the YMCA, then a full refund will be given.

If the participant has to withdraw due to sickness/injury and has a medical excuse, then a full refund will be given.

If the participant withdraws from the class for other reasons, the following policy is in place:

- 14 days or longer before the start of the class 100% refund
- 7-13 days before the start of class 75% YMCA Credit
- 1-6 days before the start of class 50% YMCA Credit
- Start of class or later No refund

CANCELLATION OF MEMBERSHIP

As a member of the Y, you do not have to sign a membership contract and you may end your membership at any time with 15 days written notice, prior to your next scheduled membership draft. All members wishing to terminate need to do so in person by completing the termination form and surrendering membership cards. Terminations will not be accepted by the phone. If you are terminating due to financial reasons, please ask to speak with our one of member services team members about financial assistance through the scholarship program. The YMCA is unable to issue refunds or credits for non-usage of the facility or for cancellations that after the 15 days' notice requirement for cancellation. For annual memberships refunds will occur if: 1) A note from the doctor explaining why you cannot use your membership; or 2) Verification of residency 50+ miles outside of Dunmore. Memberships are non-transferrable.